

Health Plans, Inc. (HPI)
a Harvard Pilgrim company

Top 5 Things You Need to Know

Effective January 1, 2018, your plan will be administered by HPI, a Harvard Pilgrim company. Here's what you need to know:

welcome

Get ready to make the switch

Where can I get more info?

1

Continue Your Care

- Upcoming surgery
- Expecting a baby
- Condition Management



call

HPI
844-926-2262
weekdays 8am-5pm (ET)

2

Ask About Your Prescriptions

- Drug coverage
- Mail Order
- Specialty Drugs



call

Express Scripts
877-861-0376
available 24/7

3

Check Your Provider's Network Participation

Based on your medical plan option:

- BMC Select Plan
- BMC Tiered HMO
- Harvard Pilgrim PPO



visit us

healthplansinc.com/BMC
click on "Provider Directory"

4

Swap Your Member ID Cards

- Use your new member ID card beginning January 1st and be sure all your health care providers have your new member ID number



watch

Your Mail
for new cards coming
at the end of December

5

Manage Your Plan Online

- After January 1st, manage your plan online at healthplansinc.com/BMC. View your medical benefits, claims, and more.



read

Your Welcome Kit
coming to you at the end of December
or visit healthplansinc.com/BMC

We're here for you